

JUN 29 2015

FCC Mail Room

REDACTED - FOR PUBLIC INSPECTION

June 25, 2015

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

Re: In the Matter of ETC Annual Reports and Certifications, Connect America Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High-Cost Universal Service Support, Developing a Unified Intercarrier Compensation Regime, Federal-State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform – Mobility Fund, WC Docket Nos. 14-58, 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208

Dear Ms. Dortch:

On behalf of Alliance Communications Cooperative, Inc. (Baltic) ("Alliance"), please find enclosed two copies of Alliance's FCC Form 481, along with the redacted versions of the Confidential Financial Information.

Also enclosed are copies of Alliance's redacted progress reports on its five-year service quality improvement plan.

One copy of the FCC Form 481, containing Confidential Financial Information is being filed under separate cover.

Please do not hesitate to contact me at (402) 441-4315 if you have any questions regarding this submission.

No. of Copies rec'd_ List ABCDE





Respectfully submitted,

Jessica Meyer Consultant

Consortia Consulting, Inc.

Encl.

FCC For	rm 481 - Carrier Annual Reporting Data Collection Form			orm 481 Control No. 3060-0966/OMB Control No. 3050-0819 913
<010>	Study Area Code	391642		Received & Inspected
<015>	Study Area Name	BALTIC TELECOM COOF	2.	Tiodolfod a mopected
<020>	Program Year	2016		JUN 2 9 2015
<030>	Contact Name: Person USAC should contact with questions about this data	Kari J. Flanagan		FCC Mail Room
<035>	Contact Telephone Number: Number of the person identified in data line <030>	6055948228 ext.		· OO Wall Hoom
<039>	Contact Email Address: Email of the person identified in data line <030>	karif@alliance.coop	i .	
ANNUA	AL REPORTING FOR ALL CARRIERS			54.313 54.422 Completion Completion Required (check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	/
<200>	Outage Reporting (voice)		(complete attached worksheet)	/ /
<210>		outages to report		
<300>	Unfulfilled Service Requests (voice)			
<310>	Detail on Attempts (voice)		fat	tach descriptive document)
	1,190			
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)		(a	ttoch descriptive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 1.0			1 1
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broadt	pand)		(000000
<440>	Fixed 0.0			
<450> <500>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate certification	1 1
<510>	3916428D510.pdf		(attached descriptive docum	nent)
	- 200			
<600>			(check to indicate certification	1
	391642SD610.pdf			
			(attached descriptive documen	<i>y</i>
<610>				
<700>	Company Price Offerings (voice)	100	(complete attached worksheet	
<710>	Company Price Offerings (broadband)		(complete attached worksheet	
<800> <900>	Operating Companies and Affiliates Tribal Land Offerings (Y/N)?	tif.	(complete attached worksheet yes, complete attached worksheet	
	Voice Services Rate Comparability Certification	_	es	111111
<1010>			(attach descriptive document	
<1100>	Certify whether terrestrial backhaul options exist (Y	res or No) O	(If not, check to indicate certi	ification)
<1110>			(complete attached workshee	
<1200>	Price Can Carriers Proceed to Price Can Additional	Documentation Mode	(complete attached workshee	
	Price Cap Carriers, Proceed to Price Cap Additional I Including Rate-of-Return Carriers affiliated with Pri	en la companya de la	NA CONTRACTOR OF	
<2000>	g e, main comers approved with Fri	oop -oour Exchange	(check to indicate certification	The transfer of the Contract o
<2005>	Rate of Return Carriers, Proceed to ROR Additional	Documentation Work	(complete attached worksheet,	
<3000>	Note of the second of the seco	- Commentation Work	(check to Indicate certification,	
<3005>			(complete attached worksheet,	1 STATES

Market Land Color	ervice Quality Improvement Reporting Illection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control N July 2013	a. 3060-0819
<010>	Study Area Code	391642			
<015>	Study Area Name	BALTIC TELECOM	COOP.		
<020>	Program Year	2016			Min
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Planag	an		
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext		- Colore - C	
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance	coop	White was a second second	
<110>	Has your company received its ETC certification from the FCC?	(yes /	no) O O		
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes /	no) O O		
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.		391642sd112.pdf		
	Please select the appropriate responses below (Yes, No, Not Applicable) to confit that the attached document(s), on line 112, contains a progress report on its five service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	-year		Name of Attached Document	
<113>	Maps detailing progress towards meeting plan targets		Yes	7	
<114>	Report how much universal service (USF) support was received		Yes	7	
<115>	How much (USF) was used to improve service quality and how support was used to impro	ve service quality	Yes	i	
<116>	How much (USF) was used to improve service coverage and how support was used to imp		and the same of th	┪	
<117>	How much (USF) was used to improve service capacity and how support was used to improve		7.00	-	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	and any supplied to	Yes Not Applicable		

(200) Service Outage Reporting (Voice) Data Collection Form

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	391642
<015>	Study Area Name	BALTIC TELECOM COOP.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<₽	<g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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						5	See attached	72.7 Mir.				
							rksheet					
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ŀ												
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(700) Price Offeri	ngs including	Voice R	ite Data
Data Collection F			

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	391642
<015>	Study Area Name	BALTIC TELECOM COOP.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

<701> Residential Local Service Charge Effective Date

1/1/2015

<702> Single State-wide Residential Local Service Charge

<82>		<b1></b1>	 <b2></b2>	<b3></b3>	<ba><b4></b4></ba>	<bs></bs>	<⇔
Exchange (ILEC)	<a3></a3>	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and F
		nest:				0	
			See at	tached worksheet			
	Exchange (ILEC)	Exchange (ILEC) SAC (CETC)	Exchange (ILEC) SAC (CETC) Rate Type			Exchange (ILEC) SAC (CETC) Rate Type Service Rate State Subscriber Line Charge State Universal Service Fee See attached worksheet	

(710) Broadband Price Offerings Data Collection Form

FCC Form 481 QMB Control No. 3060-0986/QMB Control No. 3060-0819 July 2013

<010>	Study Area Code	391642
<015>	Study Area Name	BALTIC TELECOM COOP.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

711>	<81>	<a2></a2>	<b1></b1>	<b2></b2>	<e></e>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
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	10-4900								
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TOTAL STREET,	erating Companies lection Form					FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		391642			
<015>	Study Area Name		BALTIC TELECO	OM COOP.		
<020>	Program Year		2016			
<030>		USAC should contact regarding this data	Kari J. Flana	agan		
<035>	Contact Telephone Nun	nber - Number of person identified in data line <030>	6055948228 ex	xt.		
<039>	Contact Email Address -	Email Address of person identified in data line <030>	karif@allian	ce.coop		Paralle Maria
<810>	Reporting Carrier	Alliance Communications Cooperative, Inc.				
<811>	Holding Company	Alliance Communications Cooperative, Inc.		The state of the s		
<812>	Operating Company	Alliance Communications Cooperative, Inc.				10 W-978099000000000000000000000000000000000
<813>	i Taran	(a)		<a2></a2>		ca3 2
		Affiliates		SAC	Doir	ng Business As Company or Brand Designation
	CONTRACTOR OF THE PROPERTY OF	CONTRACTOR				
		O SUBMINIST CONTRACTOR				
		11 (1949) (1949)	See affa	ached worksh	eet	
		The second secon			- ಪ್ರಾಕ್ಟ್	
						2 W LEGITOS
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1 7						
2					anna i	

TO STATE OF THE PARTY OF THE PA	ection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. July 2013	3060-0819
<010>	Study Area Code		391642			
<015>	Study Area Name		BALTIC TELECOM COOP.		1000	
<020>	Program Year		2016			
<030>	Contact Name - Person USAC should contact regarding this data		Kari J. Flanagan 6055948228 ext.			
<035> <039>	Contact Telephone Number - Number of person identified in data line < Contact Email Address - Email Address of person identified in data line <		karif@alliance.coop			
<910>	Tribal Land(s) on which ETC Serves					
<920>	Tribal Government Engagement Obligation			Name of Attache	d Document	
to confir demons	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes m the status described on the attached document(s), on line 920, trates coordination with the Tribal government pursuant to (a)(9) includes:	Yes	lect or No or Applicable			
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.					
<922>	Feasibility and sustainability planning;					
<923>	Marketing services in a culturally sensitive manner;					
<924>	Compliance with Rights of way processes					
<925>	Compliance with Land Use permitting requirements					
<926>	Compliance with Facilities Siting rules					
<927>	Compliance with Environmental Review processes					
<928>	Compliance with Cultural Preservation review processes					
<929>	Compliance with Tribal Business and Licensing requirements.					

2017/2018/2019	lo Terrestrial Backhaul Reporting llection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	391642
<015>	Study Area Name	BALTIC TELECOM COOP.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop
<1120>	Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 k upstream within the supported area pursuant to \$ 54.313(a)	bps

Lifeline	ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	391642
<015>	Study Area Name	BALTIC TELECOM COOP.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	91642SD1210.docx
<1220>	Link to Public Website HTTP h	Name of Attached Document tp://www.alliancecom.net/support/forms/lifeline-form
or the we	neck these boxes below to confirm that the attached document(s), on line 1210, bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan,	
<1223>	Additional charges for toll calls, and rates for each such plan.	

Section 1	ice Cap Carrier Additional Documentation	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	Joly 2013
<010>	Study Area Code	
<015>	Study Area Name	391642
<020>	Program Year	BALTIC TELECOM COOP.
<030>	Contact Name - Person USAC should contact regarding this data	2016
<035>	Contact Telephone Number - Number of person identified in data line <030>	Kari J. Fianagan
<039>	Contact Email Address - Email Address of person identified in data line <030>	6033946228 WAL.
	de la constitución de la constit	Karif@alilance.coop
Man Edward	STANK THE PROPERTY OF SECTION AND ADDRESS OF THE PROPERTY OF THE	
Select the	appropriate responses below (Yes, No, Not Applicable) to note compliance as	a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions,
Connect	America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The inform	mation reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1)i)	
<2011a>	(1) (1) (1) (1) (2) (2) (2) (3) (3) (3) (3) (4) (4) (4) (4) (4) (4) (4) (4) (4) (4	
<2011b>	Attachment {47 CFR § 54.313(b)(1)ii}	
		Name of Attached Document(s) Listing Required Information
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))	
<2012>	(지원하다 이 사용 아이트 아이트를 하고 있는 데 바라이어 있는 데 아이트를 하지 않는데 이 가지 않는데 하고 있다.)	
<2013>	2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))	
<2014>	2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))	
<2015>	2016 and future Frozen Support Calculation {47 CFR § 54.313(c)(4)}	
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))	
<2016>	Certification Support Used to Build Broadband	
<2017>	Connect America Phase II Reporting (47 CFR § 54.313(e))	
<2018>	Sid year broadband Service Certification	
<2019>	Still year broadband Service Certification	
	The state of the s	
<2020>	Please check the box to confirm that the attached document(s), on lin pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support s	ne 2021, contains the required information
	addresses of community anchor institutions to which began providing	and provide the number, names, and
	preceding calendar year.	saccess to broadband service in the
	b. sassing asserting lenn.	
<2021>	Interim Progress Community Anchor Institutions	
		l l

(3000) R	ate Of Return Carrier Additional Documentation		FCC Form 481	
Duta Col	ection Form		QMB Control No. 3060-0986/OMB Control No. 3060-0	0819
			July 2013	
-010>	Study Assa Code	700000		
<010>	Study Area Code Study Area Name	391642 BALTIC TELECOM COOP.		
<020>	Program Year	2016		
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan		
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop	TO VEHICLE WAS TO SELECT THE TAX TO SELECT THE T	Describe:
CHECK	he boxes below to note compliance on its five year service quality plan (pursua CFR § 54.313(f)(2). I further certify that ti	nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring he information reported on this form and in the documents attac		th in 4
		391642sd3010.docx]	
		The state of the s		
(3010)	Progress Report on 5 Year Plan			
	Milestone Certification (47 CFR § 54.313(f)(1)(i))			
		Name of Attached Document Listing Required Inform	ation	
(3011)	Please check this box to confirm that the attached document(s), on line : § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addn providing access to broadband service in the preceding calendar year.		7	
		391642sd3012.docx	1	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)}			
		Name of Attached Document Listing Required Information	20	
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)		
(3014)	If yes, does your company file the RUS annual report	(Yes/No)		
Please	check these boxes to confirm that the attached document(s), on line 301	7 contains the required information pursuant to 8 54 313/6/	2) compliance requires:	
		7, contains the required information pursuant to 9 34.3 15(1)(
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		(✓)	
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	seh Flowe		
(3020)	Document(s) for Data to Orion, from the Statement and Statement of Or	391642sd3017.pdf	ur i	
120000000		3916428d3017.pdr	I	
(3017)	If the response is yes on line 3014, attach your company's RUS annual		I	
	report and all required documentation		l .	
		Name of Attached Document Listing Required Information		
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No))(O	
100000000000000000000000000000000000000			محدم	
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a f	ormat comparable to PUS Operating Penert for Telecommunication		
	cities a copy of cital address invalidations of the a infancial report in a p	ormat comparable to NOS Operating Report for relecommunication	" <u>—</u>	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	ash Flows		
(3021)	Management letter and audit opinion issued by the independent certified p	ublic accountant that performed the company's financial audit		
(3022)		duic accountant that performed the company's infancial addit	4—4	
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),			
	contains:			
(2222)	4-2		W	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a			
	format comparable to RUS Operating Report for Telecommunications			
	Borrowers,			
(3023)	Underlying information subjected to a review by an independent certified			
(3023)	public accountant			
(3024)	Underlying information subjected to an officer certification.		 	
(3025)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	ash Flows		
	955			
	5.944 5596V3 5555 \$4456K53 35 5555543 5955		1	
(3026)	Attach the worksheet listing required information		1	
	2 95		l l	
	1			
		Name of Attached Document Listing Required Information		

REDACTED - FOR PUBLIC INSPECTION

(3000) Ra	te Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Coll	ection Form	OM8 Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
E 19 10 10 10 10 10 10 10 10 10 10 10 10 10		
<010>	Study Area Code	391642
<010>	Study Area Code Study Area Name	391642 BALTIC TELECOM COOP.
	The state of the s	
<015>	Study Area Name	BALTIC TELECOM COOP.
<015> <020>	Study Area Name Program Year	BALTIC TELECOM COOP. 2016

inancial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

5300 CHEST	Bon - Reporting Carrier ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	391642	
<015>	Study Area Name	BALTIC TELECOM COOP.	6.
<020>	Program Year	2016	
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.	100
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop	

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibilitie recipients; and, to the best of my knowledge, the information reporte	s include ensuring the accuracy of the annual reporting requirements for universal service support d on this form and in any attachments is accurate.
Name of Reporting Carrier: BALTIC TELECOM COOP.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/24/2015
Printed name of Authorized Officer: Kari Flanagan	
Title or position of Authorized Officer: CFO	
Telephone number of Authorized Officer: 6055948228 ext.	
Study Area Code of Reporting Carrier: 391642	Filing Due Date for this form: 07/01/2015

COSMANDS AND	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	391642
<015>	Study Area Name	BALTIC TELECOM COOP.
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<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent)_ also certify that I am an officer of the reporting carrier; m agent; and, to the best of my knowledge, the reports and	is authorized to submit the information reported on behalf of the reporting carrier. y responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized data provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	uthorized to File Annual Reports for CAF or LI	Recipients on Behalf of Reporting Carrier
, as agent for the reporting carrier, certify that I am auth the data reported herein based on data provided by the I	그는 이 주었다. 40 에 보일 때 마음 하다 하다 그 있었다. 그를 하면 하는 것 같아 내 보고 있다. 사람이 되었다.	support recipients on behalf of the reporting carrier; I have provided information reported herein is accurate.
Name of Reporting Carrier:		
Name of Authorized Agent or Employee of Agent:	11.79.70.71	
Signature of Authorized Agent or Employee of Agent:		Date:
Printed name of Authorized Agent or Employee of Agent:	25.20	
Title or position of Authorized Agent or Employee of Agent		
elephone number of Authorized Agent or Employee of Ag	nt:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

Attachments

(200) Service Outage	Reporting (Voice)
Data Collection Form	
	THE SEA

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	391642
<015>	Study Area Name	BALTIC TELECOM COOP.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop
<220>		186.000.000

<220> <a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>
NORS Reference Number	Outage Star	Outage	Outage End Date	Outage	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
	1/6/2014	19:00	1/6/2014	23:45	677	2642	No	Wireline (including cable) Voice (non-VoIP), Power Outage	Yes	Power restored by power company	batteries work as required
	01/08/2014	01:54	01/08/2014	09:39	825	2642	Yes	Wireline (including cable) Voice (non- VoIP),C15 Port Controllers offline	No	Controllers brought back online	Prior lab testing software upgrades
	06/26/2014	00:10	06/26/2014	01:20	790	2657	Yes	Wireline (including cable) Voice (non- VoIP), Alcester Remote Port Module lost	No	Replace bad core	Services moved to another C15 to elimin point of failure
	08/02/2014	12:40	08/02/2014	13:30	826	2650	Yes	Wireline (including cable) Voice (non- VoIP), Config error caused loss of dialtone	Yes	Remote located equipment removed from network	Remote located equipm removed from network
	10/20/2014	17:00	10/20/2014	18:00	144	2666	Yes	Wireline (including cable) Voice (non-VoIP),Damaged cable	No	Repaired damaged cable	Unavoidable cable dam by outside party
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ALLIANCE COMMUNICATIONS COOPERATIVE, INC. FOR STUDY AREAS 391657, 391642, 391405, 361405, AND 351405 IN SD, IA, MN

Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules for Voice and Broadband Services

Service quality standards and consumer protection rules for broadband are not as defined as the rules for voice services. The Company complies with any service quality standards and consumer protection rules for broadband that are out there now and any that will be defined in the future.

Service Quality Standards

For voice services, the Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.

For voice and broadband services, the Company:

- Advertises the availability of its services and the charges using media of general distribution and/or on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during business hours.
- Directs after hour calls to the Company's help desk.
- · Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
 - o Answer all incoming calls promptly.
 - Respond to all inquiries for information promptly and courteously.
 - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
 - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.
- Meets or exceeds the standards established by the state commission and provides any reports required in accordance with the state commission's rules.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information. If complaints are filed with the Company regarding consumer protection rules, the complaint is immediately investigated, the matter tracked and any corrective action noted. This process ensures that problems are addressed and corrections made.

SAC: 391657, 391642, 351405, 391405

States: IA and SD

Alliance Communications Cooperative, Inc.

Form 481 Line No.: 610 Description of Functionality in Emergency Situations

Alliance Communications Cooperative, Inc. has:

- Established reasonable provisions' to meet emergencies resulting from failures of lighting or power service, sudden and prolonged increases in traffic, illness of operators or from fire, storm, or acts of God including provisions for emergency power that meet or exceed the rule requirement to provide:
 - o A minimum of four hours of battery service in each central office.
 - o A permanently installed power unit in exchanges exceeding 5000 lines.
 - Mobile power units that can be delivered on short notice and which can be readily connected in offices without installed emergency power facilities.
 - o All fiber and inter-exchange routes are ringed for voice and data traffic.
 - Switching and transport capacity of the network is able to support an average of 20
 customer lines per toll trunk based on the call volume and geographical distance of the area
 to the nearest metropolitan area. The network is able to handle all call volume with no
 blocked calls during traffic spikes.
- Has informed employees as to the procedures to be followed, including reasonable rerouting of traffic around damaged facilities and the deployment of emergency power, in the event of emergency in order to prevent or mitigate interruption or impairment of telecommunications service.

(700)	Price Offerings	including	Voice	Rate	Data
Data	Collection Form				

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	391642
<015>	Study Area Name	BALTIC TELECOM COOP.
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Kari J. Flanagan
<035>	Contact Telephone Number - Number of person identified in data line <030>	6055948228 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	karif@alliance.coop

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2015

<703>

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State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fed
SD	605-529 Baltic		FR	16.0	0.0	0.0	0.0	16.0
SD	605-543 Crooks		FR	16.0	0.0	0.0	0.0	16.0
SD	605-934 Alcester		FR	16.0	0.0	0.0	0.0	16.0
SD	605-984 Hudson		FR	16.0	0.0	0.0	0.0	16.0
IA	712-982 Hudson, IA		PR	16.0	0.0	0.0	0.0	16.0
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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken
		Rate	1005	allu rees	(Mbps)	ropioad speed (Wibps)		When Limit Reached (select)
SD	605-529 Baltic	14.95	0.0	14.95	0.512	0.256	999999.0	Other, No Usage Allowance
SD	605-529 Baltic	29.95	0.0	29.95	3.0	1.5	999999.0	Other, No Usage Allowance
SD	605-529 Baltic	34.95	0.0	34.95	10.0	1.5	999999.0	Other, No Usage Allowance
SD	605-529 Baltic	44.95	0.0	44.95	15.0	1.5	999999.0	Other, No Usage Allowance
SD	605-529 Baltic	59.95	0.0	59.95	20.0	3.0	999999.0	Other, No Usage Allowance
SD	605-529 Baltic	79.95	0.0	79.95	30.0	5.0	999999.0	Other, No Usage Allowance
SD	605-529 Baltic	139.95	0.0	139.95	50.0	10.0	999999.0	Other, No Usage Allowance
SD	605-529 Baltic	159.95	0.0	159.95	50.0	20.0	999999.0	Other, No Usage Allowance
SD	605-529 Baltic	179.95	0.0	179.95	100.0	15.0	999999.0	Other, No Usage Allowance
SD	605-529 Baltic	199.95	0.0	199.95	100.0	25.0	999999.0	Other, No Usage Allowance
SD	605-543 Crooks	14.95	0.0	14.95	0.512	0.256	999999.0	Other, No Usage Allowance
SD	605-543 Crooks	29.95	0.0	29.95	3.0	1.5	999999.0	Other, No Usage Allowance
SD	605-543 Crooks	34.95	0.0	34.95	10.0	1.5	999999.0	Other, No Usage Allowance
SD	605-543 Crooks	44.95	0.0	44.95	15.0	1.5	999999.0	Other, No Usage Allowance
SD	605-543 Crooks	59.95	0.0	59.95	20.0	3.0	999999.0	Other, No Usage Allowance
SD	605-543 Crooks	79.95	0.0	79.95	30.0	5.0	999999.0	Other, No Usage Allowance
SD	605-543 Crooks	139.95	0.0	139.95	50.0	10.0	999999.0	Other, No Usage Allowance
SD	605-543 Crooks	159.95	0.0	159.95	50.0	20.0	999999.0	Other, No Usage Allowance
SD	605-543 Crooks	179.95	0.0	179.95	100.0	15.0	999999.0	Other, No Usage Allowance
SD	605-543 Crooks	199.95	0.0	199.95	100.0	25.0	999999.0	Other, No Usage Allowance
SD	605-934 Alcester	14.95	0.0	14.95	0.512	0.256	999999.0	Other, No Usage Allowance

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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees		Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
SD	605-934 Alcester	29.95	0.0	29.95	3.0	1.5	999999.0	Other, No Usage Allowance
SD	605-934 Alcester	34.95	0.0	34.95	10.0	1.5	999999.0	Other, No Usage Allowance
SD	605-934 Alcester	44.95	0.0	44.95	15.0	1.5	999999.0	Other, No Usage Allowance
SD	605-934 Alcester	59.95	0.0	59.95	20.0	3.0	999999.0	Other, No Usage Allowance
SD	605-934 Alcester	79.95	0.0	79.95	30.0	5.0	999999.0	Other, No Usage Allowance
SD	605-934 Alcester	139.95	0.0	139.95	50.0	10.0	999999.0	Other, No Usage Allowance
SD	605-934 Alcester	159.95	0.0	159.95	50.0	20.0	999999.0	Other, No Usage Allowance
SD	605-934 Alcester	179.95	0.0	179.95	100.0	15.0	999999.0	Other, No Usage Allowance
SD	605-934 Alcester	199.95	0.0	199.95	100.0	25.0	999999.0	Other, No Usage Allowance
SD	605-984 Hudson	14.95	0.0	14.95	0.512	0.256	999999.0	Other, No Usage Allowance
SD	605-984 Hudson	29.95	0.0	29.95	3.0	1.5	999999.0	Other, No Usage Allowance
SD	605-984 Hudson	34.95	0.0	34.95	10.0	1.5	999999.0	Other, No Usage Allowance
SD	605-984 Hudson	44.95	0.0	44.95	15.0	1.5	999999.0	Other, No Usage Allowance
SD	605-984 Hudson	59.95	0.0	59.95	20.0	3.0	999999.0	Other, No Usage Allowance
SD	605-984 Hudson	79.95	0.0	79.95	30.0	5.0	999999.0	Other, No Usage Allowance
SD	605-984 Hudson	139.95	0.0	139.95	50.0	10.0	999999.0	Other, No Usage Allowance
SD	605-984 Hudson	159.95	0.0	159.95	50.0	20.0	999999.0	Other, No Usage Allowance
SD	605-984 Hudson	179.95	0.0	179.95	100.0	15.0	999999.0	Other, No Usage Allowance
SD	605-984 Hudson	199.95	0.0	199.95	100.0	25.0	999999.0	Other, No Usage Allowance
IA	712-982 E Hudson	14.95	0.0	14.95	0.512	0.256	999999.0	Other, No Usage Allowance
IA	712-982 E Hudson	29.95	0.0	29.95	3.0	1.5	999999.0	Other, No Usage Allowance

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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	100 Table 100 Ta	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
IA	712-982 E Hudson	34.95	0.0	34.95	10.0	1.5	999999.0	Other, No Usage Allowance
IA	712-982 E Hudson	44.95	0.0	44.95	15.0	1.5	999999.0	Other, No Usage Allowance
IA	712-982 E Hudson	59.95	0.0	59.95	20.0	3.0	999999.0	Other, No Usage Allowance
IA	712-982 E Hudson	79.95	0.0	79.95	30.0	5.0	999999.0	Other, No Usage Allowance
IA	712-982 E Hudson	139.95	0.0	139.95	50.0	10.0	999999.0	Other, No Usage Allowance
IA	712-982 E Hudson	159.95	0.0	159.95	50.0	20.0	999999.0	Other, No Usage Allowance
IA	712-982 E Hudson	179.95	0.0	179.95	100.0	15.0	999999.0	Other, No Usage Allowance
IA	712-982 E Hudson	199.95	0.0	199.95	100.0	25.0	999999.0	Other, No Usage Allowance
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	TRANSPORT SERVICE							

(800) Operating Companies Data Collection Form

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code		391642	
<015>	Study Area Name		BALTIC TELECOM COOP.	
<020>	Program Year		2016	
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<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	6055948228 ext.	
<039>	Contact Email Address -	Email Address of person identified in data line <030>	karif@alliance.coop	
<810>	Reporting Carrier	Alliance Communications Cooperative, Inc.		
<811>	Holding Company	Alliance Communications Cooperative, Inc.		
<812>	Operating Company	Alliance Communications Cooperative, Inc.		

<813>	(al)	<a2></a2>	<a><a><a><a><a><a><a><a><a><a><a><a><a><
	Affiliates	SAC	Doing Business As Company or Brand Designation
1	Alliance Communications Cooperative, IncHills, IA	351405	Alliance Communications
	Alliance Communications Cooperative, IncHills, MN	361405	Alliance Communications
- 1	Alliance Communications Cooperative, IncHills, SD	391405	Alliance Communications
	Alliance Communications Cooperative, IncSplitrock	391657	Alliance Communications
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